

 **The STOP–liniens (Quitline)**
07/06/2005

Denmark

Users of STOP–liniens advice made the following comments:

“The contact was good, warm and very understanding. She gave a bit of herself.”

“The answers weren´ t stereotyped, but adapted and personal.”

“I felt I had someone to lean on and someone to encourage me. She was attentive. When I rang, I was really motivated. I felt that someone believed in me.”

“I don´ t know whether he was an ex–smoker himself, but he was understanding and we had something in common.”

“She spoke about her own experiences and it did me good to hear them. Consequently I no longer felt alone with my problem and, above all, I felt I wasn´ t the only person who had something wrong with them.”

“It feels good to know that it has worked out for some people.”

Une initiative de l'Union Européenne

